

Chapters & Individual Members - March 2007 – Board of Trustees Meeting

Submitted by Terry Monroe, Anne Lord

We are excited to report on our 2007 first-quarter activities related to chapter development. Even as we continue to build on past activities, such as our Chapter Funding Program, IGF member sponsorship program, Regional Bureaus, etc., we remain in the early stages of ISOC's strategic and multi-year chapter development program. The goal is to help Chapters reach their full potential and become key partners, in line with ISOC's mission and its 2007-2009 priorities, by serving the interests of a segment of the global Internet community through a local presence and by focusing on local issues and developments.

Our chapter development efforts have increased significantly over the past few months and this has been due in large part to the expansion of our Membership department over all but particularly by the extremely noteworthy contributions of Anne Lord, our Sr. Manager for Chapters & Individual Members, with significant contribution from our Regional Managers, Dawit Bekele (Africa) hired in September 2006, and Sebastian Bellagamba (Latin America & the Caribbean), who joined ISOC in January. Moreover, to further increase the expertise and resources available in support of chapters, we have recently posted a position for a chapter manager (based in Geneva and reporting to Anne) and assigned Julien Demierre in our Geneva office to provide membership system support.

A summary of our achievements in the first quarter of 2007 includes: completing the chapter survey initiated last October; expanding our contacts with and outreach to chapters through personal and individual contact; establishing a monthly African Bureau/chapter forum with separate meetings held in both French and English; launching a chapter news wiki through working with several chapter members (thanks to Luc Faubert and Franck Martin); approving four new chapters (Romania, Burundi, Democratic Republic of Congo and the Republic of Congo); commencing a review of policies and procedures both for current chapters and those in formation; and launching the chapter document information repository.

We also continue our efforts to address and resolve issues with the membership system. We are concentrating on chapter requirements and interfaces, as well as requirements to integrate our financial system with the membership system. It also has become clear that there significant additional work is required to reach agreement on a consolidated set of business rules between chapters and ISOC (central). This was done prior to the last implementation and consensus seemed to be reached, but in reviewing current operating practices of the chapters, these business rules have not been implemented uniformly, thereby resulting in various problems.

Given the importance of having a membership system that will meet the needs of our members and of ISOC, we are committing additional resources to this effort. ISOC is far along in the process of contracting with an experienced membership system consultant,

thereby allowing us to develop an appropriate solution to the complex and sensitive issues surrounding our membership and chapter requirements. Once the consultant is selected, we plan to reach out to members, chapters and staff to seek consensus on membership system business rules. We will then review our current system as well as other options to determine the best approach for ensuring a membership system that aligns with ISOC/member needs and our business rules. We expect these two phases to be completed in time for review by the November Board meeting

Existing Chapter Development

A continuing priority for the membership department in 2007-2009 is chapter development – providing both support and infrastructure for chapters and ensuring that chapters are active and are able to support ISOC's mission and goals and to represent ISOC locally.

Chapter Support

a. Chapter Survey Completion

The survey of all chapters, initiated in October 2006, has been completed and is attached as Appendix 1. In addition to the specific information we obtained relating to the survey questions, just as important was that ISOC staff and our Regional Bureaus were in contact with all chapter leaders, helping to determine which chapters are in need of assistance. Special thanks go to our Regional Bureau leaders, Dawit Bekele and Sebastian Bellagamba, for their commitment and perseverance in making contact with representatives from each chapter.

One positive result from the outreach efforts is that it has lead to new activities with chapter members to revitalize dormant chapters. This was quite an undertaking both by Anne and the bureaus and the time and effort it required should not be underestimated. This was a highly successful effort and has helped us to locate the remaining chapter leaders.

In addition, there are chapters where the leaders have indicated that they are unable to continue in their role as chapter leaders. We have made contact with known individuals within these chapters and will be sending out emails to all the members of these chapters with a view to reinvigorating each one by identifying potential new leaders. Again, this was a substantial and time consuming activity.

The chapters subject to reinvigoration efforts:

Chapter Name
ISOC Brazil
ISOC Canada Toronto
ISOC Denmark
ISOC Gambia
ISOC Georgia
ISOC Greece
ISOC Ireland
ISOC Norway
ISOC Philippines
ISOC Scotland
ISOC USA Hawaii
ISOC Venezuela

b. Communications Improvements

Enhanced chapter-to-chapter communications contributes to chapter development by developing a stronger sense of identity and community among chapters, which in turn contributes to stronger, more robust chapters. To meet this objective, we have committed in 2007 to further develop and promote the use of electronic communications tools. Activities will focus on upgrading the discussion lists, developing the functionality offered by the wiki and increasing the use of RSS feeds. Thanks to Luc Faubert and Franck Martin and ISOC staff's support (Terry Monroe, Anne Lord, Peter Godwin and Henri Wohlfarth); a pilot of the chapter news wiki was launched on February 9. Member feedback to date has been positive and it has been used by 26 people with 10 postings. The site will be integrated into the ISOC main site this month and all chapters will be able to post and share news, while all members as well as the general public will be able to read about chapter events and accomplishments. In consultation with the chapters, the site will be expanded to incorporate additional features over the year. The pilot site is at: <http://www.peachymango.org/isoc/tiki-index.php>

Also in consultation with the chapter community and with our new Director of Communications, Mark Thalhimer, the sections of the ISOC website dedicated to chapter interests are being reviewed and revised. In addition, work is underway on creating regional pages which serve the interests of the communities covered by the Regional Bureaus. The objective is to provide a focused entry point for current and potential members in these regions (Africa and Latin America and the Caribbean). Dawit Bekele has created a portal dedicated to the needs of the African region. <http://www.isoc.org/regions/africa/> and we encourage Board members to visit the site.

The plan is to make available on the African bureau site key ISOC documents both in English and French. The website will be integrated into the ISOC website and will be extended as appropriate. Similarly, Sebastian Bellagamba is creating a portal for the Latin

American and Caribbean region. Again, key ISOC documents will be available both in English and Spanish. Both bureaus also have set up regional mailing lists to facilitate communications with the chapters in each region.

c. Providing Documentation & Information

Providing documentation and information is important to strengthening current chapters, providing them with the tools they need to improve their processes and to become more effective. An information repository project has begun which seeks to assemble information from our current chapters on “best practices”, including, but not limited to, how to manage a chapter, details of how to run a successful event, identifying other ‘best practices’ for chapters and tips on retaining membership. This information will be of assistance to new chapters as they commence operations. This will be an ongoing project for 2007.

We also are working with the Communications Department to create new ISOC information packets. Our plan is to make these available to chapters for their use and distribution, and to specialize those packets based on geographic region (e.g., inserts would be printed in English-Spanish for Latin America & Caribbean and in English-French for Africa and other French speaking regions). More translations will follow as appropriate given the finalization of our Communication policies.

d. Speaker Support

Connecting speakers with chapters and chapter events is a priority for 2007 as we seek to enhance support to chapter events. We have had a preliminary conversation with the IEEE, which runs their own speaker series, to better understand how they provide this service to their members. We plan to take the information learned from the IEEE program and to work with our Education department to develop an ISOC speaker series, with outreach to the IETF, ISOC members and the broader Internet community as potential speakers.

e. ISOC Sub-domain Service

Conversations have begun internally with a view to providing ISOC chapters with sub-domains within the isoc.org domain. The sub-domains would point to external name servers nominated by the chapters. Any chapter using this service would be required to use an ISOC provided skeleton html template to ensure consistency with the ISOC main site.

Chapter Outreach

The establishment of our regional bureaus has led to more frequent contact with chapters (both in person and electronically) than has been previously possible. In Africa, each one of the 13 active chapters has been contacted on several occasions. In addition, the following ‘in person’ meetings have taken place:

- Alex Corenthin ISOC Senegal in Dakar (October) and Mauritius (December)
- Pierre Dandjinou ISOC Benin: Mauritius (December)
- Aziz Hilal, ISOC Morocco in Morocco (February)

The Africa Bureau also conducted Instant Messaging (IM) meetings with 8 of 13 active chapters (62%) on January 11 and 10 of 13 active chapters (77%) on March 2, which yielded a number of suggestions from the chapter representatives. The following are some of the major questions and suggestions:

- The members want to know more about the African Bureau, i.e. its organization, number of people working in the bureau, etc.
- The Bureau can help in showcasing chapter initiatives
- The chapters would benefit if they can have their website and domain name under those of ISOC. For example, the Tunisian Chapter could have a domain tunisia.isoc.org.
- CMS systems can be proposed for chapters so that they can develop and maintain their websites more easily.
- The African bureau website should be multilingual and the chapters can help with that.
- An assessment of chapters should be done to see how much they have achieved their objectives.
- ISOC chapters' standards can be established to insure that all chapters implement ISOC's mission.
- Award for best website and chapters to encourage chapters that perform well.

The minutes of these meetings are at <http://www.isoc.org/regions/africa/meetings>.

An African chapters in-person meeting is planned in Abuja at the INET in May.

In the newly established Latin American bureau, all chapters have been contacted and in person meetings have been held using a variety of communication tools (e.g., Skype, phone, email and instant messaging). A Latin American chapters meeting is planned in Isa Margharita at LACNIC in May and also in San Juan at ICANN in June.

This increased level of chapter contact also extends outside our bureaus. To date, Anne Lord has been in direct contact with chapter leaders from more than 50 chapters, using a variety of communication tools (e.g., Skype, phone, email and instant messaging). All this outreach is invaluable and facilitates the next steps for increased engagement with chapters in pursuit of our common purposes to advance the Internet and society. In-person meetings also are an important element of chapter development, both in networking chapters together and in terms of raising the profile for ISOC and the chapters involved. A provisional schedule of chapter meetings has been established for 2007 for chapter delegates and members. This continues our practice established several years ago,

of using venues where a significant number of ISOC Chapters/members are present to increase the outreach and networking across ISOC. This current schedule is below.

Event	Location	Event Dates	Date of Meeting
IETF 68	Prague, Czech	18-23 March	23 March
ICANN	Lisbon, Portugal	26-30 March	29 March
AfNOG/Afrinic/INET	Abuja, Nigeria	23 April- 4 May	4 May
LACNIC	Isla Margharita, VE	22-26 May	25 May
ICANN	San Juan, Puerto Rico	25-29 June	TBD
IETF 69	Chicago, USA	22-27 July	27 July
SANOG 10/APNIC 24	New Delhi, India (with ISOC New Delhi)	29 Aug- 7 Sept	TBD
RIPE 55	Amsterdam, The Netherlands	22-26 Oct	TBD
ICANN	Asia Pacific	29 Oct-2nd Nov	TBD
IETF	Vancouver, BC	2-7 Dec	TBD

Establishing New Chapters

Improving our Policies and Procedures

As part of improving the overall policy and procedural framework for chapters, it is important to note that there is a collective onus on ISOC, a ‘due diligence’ to ensure that groups seeking to form chapters operate in the ‘Internet tradition’ i.e., they are transparent, open and have democratic structures and that they are genuine in pursuing ISOC’s goals and mission.

While carrying out due diligence can lengthen the period taken to formally charter a new chapter, steps have been taken to introduce more certainty into the process.

First, we are applying a more rigorous standard to reviewing chapter applications. Chapter applications older than one year with no correspondence from the applicants during that period and where the applicant did not respond to our most recent efforts to reach them via email or telephone calls have been closed. Where we were able to re-establish contact with chapter applicants, those applications remain open for now. For active chapter applications, Anne is engaging the Regional Bureaus, current chapter delegates and her own personal contacts to obtain strong references for those proposing to start a chapter (rather than just going by the “congratulatory” responses we often received on past applications).

In addition, staff will reply to requests within a week and deadlines are given for responses. These new measures mean that overall, the process of forming a chapter will come to a resolution much sooner than it has done in the past. This will continue to be a priority for 2007.

In addition, we have taken note of the recent request from the Board to formally welcome new chapters and will ensure a welcome resolution is drafted appropriately for each Board meeting.

To that end, we propose:

PROPOSED RESOLUTION: ISOC Board of Trustees Welcomes New Chapters
RESOLVED, that the ISOC Board of Trustees warmly welcomes the new ISOC chapters which were chartered and approved since the last Board meeting; ISOC Burundi, ISOC Romania, ISOC Democratic Republic of Congo and ISOC Republic of Congo.

In addition to the above activities, we are initiating a comprehensive review of ISOC's chapter policies and procedures (<http://www.isoc.org/isoc/general/trustees/prcchp.shtml> see also <http://www.isoc.org/isoc/chapters/policy/>). The purpose of this review is to assess the continued applicability of these policies and procedures and to update them as necessary and consistent with our chapter development goals and objectives.

Chapters in formation

So far this year, new chapters have been approved in Romania, Burundi, Democratic Republic of Congo and the Republic of Congo. The regional bureaus have been invaluable in this respect, identifying candidates to foster the creation of new chapters. The number of chapters in Africa has increased from 14 to 17 with these additions.

The status of chapters in formation is presented in the table below.

Pending Action	
From Applicant	From ISOC
10	0

PENDING ACTION – From applicant

Cambodia, Chad, Cote d'Ivoire, United Arab Emirates, Sudan, Macedonia, Northern Nigeria, Nepal, Madras (India) and Serbia. The application from Serbia is from a new group. An existing chapter is already operating in Serbia. The usual procedure in such cases is to try to put the two parties together to see if efforts can be combined.

PENDING ACTION – From ISOC

None

Not included in these statistics is the chapter in dispute in Kenya (we have pending applications from two groups who are unable to reach agreement to work together) which is close to resolution. Dawit Bekele has been working closely with the key leaders of the

Internet community in Kenya to resolve this situation which has been ongoing for more than 2 years.

Project Funding Initiative

For 2007 and beyond, the project funding initiative will play an important role in the chapter development strategy. In 2006, a total of twelve applications (out of 44) were funded. Of these awards, nine went to chapter projects (see Appendix 2).

\$200,000 has been set aside for this program in 2007. The next round of funding process will commence mid- April. As a result of two vacancies on the Program Funding committee (Veni Markovski and Patrick Vande Walle), we are now seeking individuals to fill these vacancies for the next round of program funding. It is proposed that assistance is drawn from qualified individuals both from the Board and from the wider Internet community. The proposed resolution is included here:

RESOLUTION: Filling Positions on the ISOC Project Funding Committee

RESOLVED, that the CEO and designated staff as appropriate are able to fill the vacant positions on the Project Funding Committee from suitably qualified and willing candidates from the ISOC membership with relevant experience. This may include ISOC Board of Trustee members as well as other individuals from the ISOC membership with specific expertise.

This is a change from the previous practice of filling the positions on the Committee with Board members only, and widens the pool of available expertise.

Regional Bureaus

It has been but six months since we launched our first Bureau (Africa) and only two months since our second Bureau started, so work continues on getting both Bureaus fully operational. However, based on our limited experience to date, we are very encouraged with the Bureau structure and its relationship to our chapters. As we have highlighted throughout this report, the Regional Bureaus have played an important role so far in virtually all our chapter development initiatives in those regions..

In the 2006 budget, we identified the relationship we envisioned between the Bureaus and the in-region chapters as follows:

- The Bureaus will support and amplify existing chapter initiatives and will encourage regional initiatives among chapters in line with ISOC's overall mission and priorities;
- The focus of the Bureaus will be to facilitate co-ordination and co-operation within the region and between the chapters;
- The Bureaus will be a resource for chapters and will support them in carrying out their activities;
- The Bureau representative will be an extension of the ISOC team in the region, including functioning as an integral part of the internal ISOC Chapter/Member team.

We will continue to evaluate the lessons learned from our initial Bureaus in Africa and Latin America as we consider whether to create a third bureau in another region (e.g., Middle East, Asia). Further, we have several different models in place across the chapters (the Spanish model, ECC, a similar effort to the ECC in the Middle East, Regional Bureaus, Regional policy advisory groups, etc.) and we need to make sure these can all fit together in a way that is clear to all, that works, and is scalable. This will take some time to think through, as it is complex and needs to work for many diverse chapters, on many different levels. In particular, we want to take time and work this with our members and chapters. Member/chapter involvement and acceptance is critical to success and will take time.

We look forward to working with the Board to determine how all this fits together from the perspective of where ISOC wants to be strategically as part of our multi-year program for chapter development.

Membership System

One of the priorities presented to the new Membership Department staff upon their hiring was to address and resolve issues regarding the membership system, which has now been in operation for two years. We have reviewed the work that had been done previously and are continuing it in several key areas, concentrating on chapter requirements and interfaces, as well as requirements for our financial system to be integrated with the membership system.

As has been previously documented, members and chapters have raised with the current membership system including:

1. The system is too cumbersome/complex
 - a. Lack of simplified registration capability
2. The system is not international
 - a. Does not use international character sets
 - b. Does not accept currencies other than US dollars
 - c. Is only available in English
3. Lack of interface with local chapter systems.

To address the complexity of the registration process, our IT staff last year developed a simple, one-page registration form to sign-up for individual membership. While not an ideal solution, requiring manual intervention by ISOC staff, from the user's perspective it is an improvement since it reduces the number of screens required to sign up for membership. In addition, Julien Demierre in our Geneva office has done quite a bit of work creating query/search tools and performing records management (thanks also to Terry Weigler for her work in cleaning up the member records). Ensuring the accuracy of member information is important as the number individual members - Global and Sustaining - approaches 25,000. Julien also has worked closely with Martin Kupres to improve our system processes with respect to organization member records and invoicing.

In reviewing the current membership system and in talking with chapters and members, we see that in addition to the issues presented in items #2 and #3 above, there are other areas to be addressed, including support for our expanded organization membership activities, such as customer relationship management features that provide improved communications with current and prospective members. It is also clear that significant additional work is required to reach agreement on a consolidated set of business rules between chapters and ISOC (central). This was done prior to the last implementation and consensus seemed to be reached, however, in reviewing current operating policies, these business rules have not been implemented uniformly across our chapters, thereby resulting in various problems.

Given the importance of having a membership system that meets the needs of our members and of ISOC, we have elected to commit additional resources to this effort. ISOC is far along in the process of contracting with an experienced membership and database consultant, thereby allowing us to develop a satisfactory and appropriate solution to the complex and sensitive issues surrounding our membership and chapter requirements. To support the work of the consultant, ISOC will establish a working group of members from within the chapter community (and several individuals already have volunteered) to provide input throughout this project.

Our objective is to develop a solution that will address not only the problems and issues raised by our chapters with the current membership system, but will also ensure that the system meets ISOC's customer relationship, communications and accounting needs with respect to our organization and individual members. Just as important as the technical solution, and before embarking on a system solution, the outcome of this project must be a set of clear and detailed business rules to be agreed upon by all, and in particular our chapters, if we are to be successful.

The "business rules" portion of the project is planned to start in the coming quarter, with the focus being on developing the business rules. In developing and reaching consensus on these business rules, ISOC will seek the active involvement and input from chapters and members. Once the business rules are defined and agreed to by all, we will review our current system as well as other options to determine the best approach for ensuring a membership system that aligns with ISOC/member needs and our business rules. We expect these two phases to be completed in time for review at the November Board meeting (if not earlier).

During the course of this project, we will continue to use and support our current system and will explore opportunities to make improvements that address the needs of chapters, individual and organization members, and ISOC operations.

This project will be directed by Terry Monroe, with the assistance of Peter Godwin, who has reviewed the current database, surveyed members on their needs, and identified some possible approaches to move ahead.

Individual Members

Individual Members are very important to ISOC as they serve as ISOC ambassadors in all regions of the world and support ISOC's mission in promoting the open development of the Internet to people everywhere. Many of our planned activities for 2007-2009 are intended to increase their participation in ISOC activities

As of March 2007, we have 24,686 individual members. This is up 858 from the January Board report. (for a distribution of members by region, visit <http://www.isoc.org/members/index.shtml>). Of our 24,686 members, approximately 50% are affiliated with an ISOC chapter. During the past few months, we have taken a close look at scrubbing out inactive and inoperable e-mail addresses (the requirement of membership). Even with this action, the overall upward trend in the number of Global members is continuing.

The ***Sustaining Member*** level of individual membership is now at 129 (106 paid, 23 renewals pending) and progress continues to be slow in convincing members and friends of the ISOC community to join at this paying level of membership (\$75/year), despite several outreach efforts to the IETF community amongst others.

As you know, there are no significant differences in the level of benefits offered to these individuals over and above the global membership category, other than the opportunity to participate in the governance processes of ISOC (which itself would require 500 sustaining members plus an additional 500 members from the Organization members as part of their membership benefit). The historical position has been that joining ISOC is an altruistic gesture (i.e., people join because they support our mission and want to contribute), rather than on a more traditional membership value proposition. This is an area we will be looking at more closely and it will require some creative thinking as we must improve the value proposition for sustaining members if we expect to grow their number, but do so in a way that does not appear to lessen the value of membership for Global members. We will look at coming up with suggestions on the best way to move forward with this program.

APPENDIX 1 - CHAPTER SURVEY OCTOBER 2006											
Reply	Chapter Abbreviation	First Name	Last Name	2006 BoT Election?	Vote in BoT election 2007?	Read Chapt-Del List?	monthly news?	Regular meetings or contact w/ mbrs?	budget suggestions?	ISOC Record '06 election	
yes	ISOC Argentina	Sebastien	Bellagamba	yes	yes	no	yes	yes		v	
yes	ISOC Australia	Tony	Hill	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Bahrain	Ahmed	ALHujairy	ACTIVE	no reply to survey						
yes	ISOC Bangladesh	Hakikur	Rahman	yes	yes	yes	yes	Sporadic meetings	yes	v	
yes	ISOC Belgium	Rudi	Vansnick	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Belgium Wallonia	Marie-Anne	Delahaut	yes	yes	yes	yes	yes		v	
yes	ISOC Benin	Pierre Sagbo	Dandjinou	yes	yes	yes	yes	Sporadic meetings	yes	v	
yes	ISOC Brazil	Eduardo Tadao	Takahasi	INACTIVE	Rejuvenation effort						
yes	ISOC Bulgaria	Veni	Markovski	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Cameroon	Vitalia	Mungvu Ngala	no	yes	yes	yes	Sporadic meetings	yes		
yes	ISOC Canada	Michael R.	Hrybyk	no	yes	yes	yes	no			
yes	ISOC Canada Quebec	Luc	Faubert	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Canada Toronto	Tony	Yustein	INACTIVE	Need to contact members						
yes	ISOC Colombia	Enrique	Arrieta Noguera	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Denmark	Martin	von Haller Groenbaek	no	INACTIVE.			MH happy for us to email members to find new leaders			
yes	ISOC Disability	Michael R.	Burks	yes	yes	yes	yes	yes	no	late	
yes	ISOC Ecuador	Carlos	Vera Quintana	yes	yes	yes	yes	yes	n/a	v	
yes	ISOC Egypt	Christine	Arida Clovis	no	yes	yes	mostly	no	n/a	v	
yes	ISOC England	Tricia	Drakes	yes	yes	yes	yes	Sporadic meetings	no	v	
yes	ISOC Finland	Tommi	Karttaavi	yes	yes	yes	yes	Two per year	yes	v	
yes	ISOC France	Sebastien	Bachollet	yes	yes	sometimes	sometimes	yes	yes	v	
yes	ISOC Gambia	Muhammed	Jah	INACTIVE	Discuss with leader						
yes	ISOC Georgia	Irakli	Garibashvili	INACTIVE	37 members in ISOC database - former leaders too busy for chptr mgmt						
yes	ISOC Germany	Peter	Koch	yes	yes	yes	yes	one per year	yes	v	
yes	ISOC Ghana	Nii Narku	Quaynor	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Greece	Nikolaos	Yagoulis	INACTIVE	66 members in ISOC database - founder resigned 10/2006, no activites						
yes	ISOC Hong Kong	Charles	Mok	yes	yes	yes	yes	Sporadic meetings	yes	v	
yes	ISOC Hungary	Lajos	Balint	yes	yes	yes	yes	Sporadic meetings		v	
yes	ISOC Ireland	Alex	French	INACTIVE	128 members in ISOC database - former leaders too busy for chptr mgmt						
yes	ISOC Israel	Amir	Etziony	no	not sure	yes	yes	yes	no	v	
yes	ISOC Italy	Stefano	Trumpy	yes	yes	yes	yes	one per year	yes	v	
yes	ISOC Japan	Toru	Takahashi	yes	yes	yes	yes	no	no	v	
yes	ISOC KR	Kilnom	Chon	no	yes	sometimes	sometimes	Sporadic meetings			
yes	ISOC Luxembourg	Patrick	Vande Walle	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Mali	Diallo lam	Mamadou	yes	yes	yes	sometimes	yes	yes	v	
yes	ISOC Mauritius	Dave	Kissoondoyal	yes	yes	yes	yes	Sporadic meetings	yes	v	
yes	ISOC Mexico	Alejandro	Pisanty	yes	yes	yes	yes	one per year	no	v	
yes	ISOC Morocco	AbdelAziz	Hilali	yes	yes	yes	yes	yes		v	
yes	ISOC New Delhi	Rishi	Chawla	no	yes	sometimes	sometimes	yes	n/a		
yes	ISOC Niger	Alou	Amadou	no	yes	yes	yes	yes			
yes	ISOC Nigeria	Giandomenico	Massari	yes	yes	yes	yes	yes		v	
yes	ISOC NL	Michiel	Leenaars	yes	yes	yes	yes	yes	no		
yes	ISOC Norway	Rolf	Nordhagen	yes	yes	yes	yes	no (rejuvenation effort)	not applicable	v	

yes	ISOC Pacific Islands	Rajnish	Singh	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Pakistan	Qasim Y	Khanzada	yes	yes	yes	sometimes	Some contact	n/a		
yes	ISOC Palestine	Safa' Abdel	Rahman	yes	yes	yes	yes	Sporadic meetings	yes	late	
yes	ISOC Peru	Rafael	Estrada	yes	yes	yes	yes	Sporadic meetings			
yes	ISOC Philippines	William T.	Torres	INACTIVE -	New chapter leader needed						
yes	ISOC Poland	Marcin	Cieslak	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Puerto Rico	Archer	Lebron	yes	yes	sometimes	sometimes	yes		v	
yes	ISOC Saudi	Maarof	Mohideen	INACTIVE	Spoke with Maarof.	wants	to restart				
yes	ISOC Scotland	Polly	Purvis	INACTIVE	Fomer leader too	busy		Rejuvenation.			
yes	ISOC Senegal	Alex	Corenthin	yes	yes	yes	yes	yes	yes	v	
yes	ISOC Serbia Montenegro	Mile	Vasilijevic	not eligible	yes	yes	yes	yes	yes		
yes	ISOC Slovenia	Borka	Jerman-Blazic	no	yes	yes	yes	one per year	no		
yes	ISOC South Africa	Alan	Levin	yes	yes	yes	yes	yes	yes	late	
yes	ISOC Spain	Miquel	Huguet, Ph.D.	yes	yes	yes	yes	yes		v	
yes	ISOC Spain Aragon	Manuel	Moreno-Torres	no	?	no	no	yes			
yes	ISOC Spain Asturias	Dario	Alvarez Gutierrez	no	yes	yes	no	no	no		
yes	ISOC Spain Catalan	Laurea	Folch	not sure	yes	no	yes	yes	no applicable		
yes	ISOC Spain Galicia	Fidel	Cacheda	yes	yes	yes	yes	Sporadic meetings	no answer	v	
yes	ISOC Spain Madrid	Camilo	Rueda Lopez	yes	yes	yes	yes	No	not applicable	v	
yes	ISOC Sweden	Osten	Franberg	yes	yes	yes	yes	yes	no	v	
yes	ISOC Switzerland Geneva	Stephane	Koch	yes	yes	yes	yes	yes			
yes	ISOC Taiwan	Alice	Yu	yes	yes	yes	yes	yes			
yes	ISOC Thailand	Srisakdi	Charmonman	no	yes	yes	yes	yes	maybe		
yes	ISOC Tunisia	Khaled	Koubaa	not eligible	yes	yes	yes	yes	no		
yes	ISOC Turkey Istanbul	Sinan	Oymaci	yes	yes	yes	yes	yes		v	
yes	ISOC Uganda	Godwin E.	Kayondo	no	yes	yes	yes	Sporadic meetings			
yes	ISOC USA Chicago	William F.	Slater, III	yes	yes	yes	yes	Sporadic meetings			
no	ISOC USA Hawaii	-	-	INACTIVE -	44 members in ISOC database - former leaders too busy for chptr mgmt						
yes	ISOC USA Los Angeles	Mike	Todd	yes	yes	yes	yes	No	no answer		
yes	ISOC USA New Jersey	Glenn	Booker	No	yes	yes	yes	No	yes		
yes	ISOC USA New York	David	Solomonoff	yes	yes	yes	yes	yes	yes		
yes	ISOC USA So Cen Texas	Dean	McCall	no	not sure	sometimes	yes	Sporadic meetings	no		
yes	ISOC USA Washington DC	Martin	Burack	yes	yes	yes	yes	Sporadic meetings		v	
no	ISOC Venezuela	Ricardo	Gonda	INACTIVE	Rejuvenation effort ongoing						

APPENDIX 2 – DETAILS OF PROJECT FUNDING AWARDS IN 2006

CHAPTER	PROJECT	AMOUNT FUNDED in USD
PICISOC	Run a competition to localize Firefox to the native language of the user	\$3,000
ISOC Argentina & Disability and Special Needs chapter	Promote Web Accessibility in Argentina	\$6,450
ISOC Morocco	Create a portal for the visually impaired in Morocco	\$10,000
ISOC Israel	Developing online social networking between Arabic and Israeli high school students	\$10,000
ISOC Quebec	Developing a showcase for achieving 95% Internet connectivity in Quebec by 2017.	\$10,000
ISOC Hong Kong	Conduct and publish a study of the emerging Digital Sphere examining the it's impact and influence in the Greater Republic of China	\$9,000
ISOC Georgia	Running a workshop on 'Distant methods of education'	\$10,000
PICISOC	Conduct a study of the Internet in the Pacific Islands	\$9,950
ISOC Belgium	Running a project called 'Internet ombudsman'. Defining success factors in e-business and e-security for the user.	\$7,500

More detail:

As project reports become available they are posted on the ISOC website at <http://www.isoc.org/isoc/chapters/projects/awards.php?id=2>